

## **Utility Billing Online Benefits**

- Payment history – Look up account balances, amounts past due, payments, and current payment statuses.
- Account information – Look up account statuses and balances, last bill sent, and last payment sent.
- Consumption summary – View all pertinent information for each meter, such as last reading and average daily and period usage.
- Consumption summary graphs – Access graphs by period for the last 36 periods or by year for each meter.
- Billing history – View due dates, balance forward, details of current charges, and total billed amounts for 36 months.
- Service summary – Look up service statuses, start and stop dates, and average charges for service.
- Service summary graphs – Access graphs depicting the last 12 billing amounts.
- Billing customer statement – View the information included in the base bill print. If the customer is a budget billing customer, the statement displays budget balances, payments, adjustments, and charges