Instructions for Establishing a Dothan Utility MyUsage Monitoring Account:

Navigate to www.myusage.com

Once the screen to the left displays, select the word register located below the Login box.
The “Select Utility & get started” screen will appear.

Under “Select State”, click the down arrow beside choose.

Select AL (for Alabama) from the list displayed as indicated.

After selecting AL, a new box will appear for “Select Utility”.

Select Dothan from the list.
Once “Dothan” is selected, a gray “REGISTER” box will appear.

Click the dark gray box labeled register.
A new screen will display with several options listed.

To create a profile, click the green “Create Account” button.
A new screen will display and request entry of your preferred e-mail address.

Enter preferred e-mail address and click “Next” button.
A new screen will display asking for a validation code.

This code was sent via e-mail to the e-mail address entered on the previous screen.

Obtain the verification code from that e-mail and enter in the box. After entry of the code, click next.
Once the verification code is accepted, a new screen will appear requesting the Dothan Utilities account number and either the meter number, last bill amount or account name.

Use of meter number is recommended.

Once these fields are completed, click next located at the bottom left of the gray box.

Account number and meter number can be found on your billing statement.
Account number and meter number are located on the customer billing statement as indicated here.
Congratulations! Your Dothan Utilities Account has been successfully created!

Once the account information is verified, a screen will display asking for a password and an e-mail for account alerts. Password rules are located at the bottom of the page displayed.

Once a password and e-mail are entered, click the preference of either e-bill or printed bill. Then click “Create Account” button at the bottom of the first gray box.
A summary of the Dothan Utilities account will be shown like the image to the left. From this screen a view of the Account tab is displayed which shows balance on account, pdfs of bills and bill delivery preference.

The history tab will show all usage and alert history on the account. The payment tab will display all payments made through MyUsage, offer ability for auto pay and ability to make an online payment. The settings tab offers ability to manage alerts. The User tab offers the ability to change e-mail and password.