



Dothan Utilities - Billing Schedule

Cycle	Read Date	Bill Date
1	5 th – 14 th	20 th – 28 th
2	28 th – 4 th	13 th – 19 th
3	16 th – 27 th	1 st – 12 th

(Bills are **Delinquent** 20 Days after **Bill Date** & **Subject to Disconnection** 8 Days after **Delinquent Date**)

Bills are processed daily in order to evenly distribute the flow of customers and mail received. As a result, your **Bill** may be **prepared** or processed on a **different day each month** according to the above billing schedule.

Please View your Bill Monthly & Note the Following:

- Bills are processed shortly after the **Read Date** and **Due upon Receipt** by the Customer.
- You have **20 Days** from the **Bill Date** before the Bill is **Delinquent**.
- **After** the Bill is **Delinquent**, a **Penalty of 5%** is assessed (minimum of \$5.00) on the **Original Bill Amount**.
- **8 days from** the **Delinquent Date** your Service is **Subject to Disconnection**. (Bills not paid within 28 days from the **Bill Date** will be subject to disconnection.)
- Customers are assigned to a **Cycle** according to their **Location** within the City of Dothan Service Area. (See your respective Bill for **Cycle** Number.)