



DOTHAN UTILITIES

The City of Dothan Utility Collections Division works closely with local agencies providing utility assistance in our community. Most agencies rendering assistance do so through a voucher program promising payment to a customer's utility account.

- Citizens needing financial assistance with utility bills (and other needs) may contact Wiregrass 2-1-1. Wiregrass 2-1-1 works with agencies in the Wiregrass to match individual needs with resources available. For more information about Wiregrass 2-1-1, visit www.wiregrass211.com or

Dial 2 1 1 from any phone.

Enter zip code after hearing the welcome message.

Call will be directed to local 2-1-1 office.

- The Utility Collections Division also works closely with Southeast Alabama Community Action Partnership (SEACAP) in an effort to provide financial assistance for utility services. More information about SEACAP may be obtained by visiting www.southeastalabamacap.org or dialing 334-794-8754.

****NOTE: Some agencies do require household, financial, demographic and/or medical information. ****